Part of the Energy Queensland Group

Operational Update

Energy Queensland

Christmas 2026 - Planned Interruption Moratorium

Issue # C-0086 – 21/10/2026

Target Audience:

Energex and Ergon Accredited Service Providers – Contestable Works

Moratorium Period Christmas 2026

Every year Energex and Ergon Distribution impose a Planned Interruption Moratorium.

All ASP's submitting AFW's / Switching Applications and carrying out planned interruption are to conform with the moratorium on planned customer outages between:

Wednesday 23rd December 2026 to Monday 4th January 2027 (inclusive of these dates)

This approach will apply for all planned outages with exception of:

1. Customer initiated work
2. Outages required to deliver priority defects or P1 defects
3. CS works requested by retailers / customers or contractors including temporary isolations.
4. Any planned outages that do not affect customers can continue.

All other outages deemed necessary to be carried out within this defined period **MUST** have Contestable Works Manager & Area Manager approval.

All works should be scheduled to ensure they are compliant with the moratorium period.

For more information contact:
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