



Part of the Energy Queensland Group



Operational Update

Energy Queensland

Christmas 2024 - Planned Interruption Moratorium

Issue # C-0061 – 01/10/2024

Target Audience:

Energex and Ergon Accredited Service Providers – Contestable Works

Moratorium Period Christmas 2024:

Every year Energex and Ergon Distribution impose a moratorium period for planned interruptions.

All ASP's submitting AFW's / Switching Applications and carrying out planned interruption are to conform with the moratorium on planned customer outages from:

Tuesday between 24th December – Wednesday 2nd January (inclusive of these dates)

This approach will apply for all planned outages with exception of:

1. Customer initiated work
2. Outages required to deliver priority defects or P1 defects
3. Single premise CS works that are requested by retailers/ customers or contractors.
4. Any planned outages that do not affect customers can continue.

All other outages deemed necessary to be carried out within this defined period **MUST** have Contestable Works Manager & Area Manager approval.

All works should be scheduled to ensure they are compliant with the moratorium period.

For more information contact:

E-mail contestable@energyq.com.au (Energex) or CCG.Contestable@ergon.com.au (Ergon)