



Part of the Energy Queensland Group



Operational Update

Energy Queensland

Christmas 2023 - Planned Interruption Moratorium

Issue # C-0054 – 20/10/2023

Target Audience:

Energex and Ergon Accredited Service Providers – Contestable Works

Moratorium Period Christmas 2023:

Every year Energex and Ergon Distribution impose a moratorium period for planned interruptions.

All ASP's submitting AFW's / Switching Applications and carrying out planned interruption are to conform with the moratorium on planned customer outages from:

Friday between 22nd December – Wednesday 3rd January (inclusive of these dates)

Customer Service works ONLY including Regulated and Unregulated service orders, inclusive of the service replacement program are permitted to proceed during this period.

All other outages deemed necessary to be carried out within this defined period **MUST** have Contestable Works Manager & Area Manager approval.

All works should be scheduled to ensure they are compliant with the moratorium period.

For more information contact:

E-mail contestable@energyq.com.au (Energex) or CCG.Contestable@ergon.com.au (Ergon)